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Key Figures.

		1999	2000	2001	**2002**	02–01 ± in %
Finances						
Operating revenues	CHF mn	5,756	5,942	6,031	6,324	4.9
Operating expenses		–5,252	–5,620	–5,786	–6,130	–6.0
Operating income before ARR16 alloc.		505	321	246	194	–21.0
Allocation AAR16 to staff provident inst.		–	–	–	–183	...
Operating income after ARR16 alloc.		505	321	246	11	–95.5
EBIT		420	353	452	122	–73.0
Group result		118	140	314	–12	–103.8
Workforce, annual mean of full-time jobs	Number	29,202	28,272	27,387	27,767	[1]
– Women	%	9.0	8.9	9.1	9.9	[1]
– In training[2]		3.0	2.8	0.4	2.2	[1]
Traffic						
Transported passengers	mn	275.9	286.8	304.2	320.3	5.3
Passenger transport performance	mn pkm	12,615	12,835	13,365	14,248	6.6
Transported net tons	mn tons	57.34	60.50	59.00	54.93	–6.9
Net tonne-km	mn tkm	9,797	10,786	10,534	9,732	–7.6
Infrastructure						
Network length	km	2,979	2,973	2,986	2,982	–0.2
Train path kilometres, normal gauge	mn trpkm	127.5	130.8	132.9	135.5	2.0
Quality						
Train punctuality on arrival	%					
– Pass. trains with delays of ≤ 4 min.		92	94	94	95	1.1
– Goods trains' delays of < 30 min.[3]		94	95	94	91	[3]
Productivity						
Passenger traffic	CHF					
– Operating expenses per train-km		...	25.94	25.33	26.78	5.7
– Efficiency in reducing need for grants Grants per train-km		...	10.60	10.01	9.64	–3.7
Goods traffic						
– Operating expenses per train-km		...	48.85	49.11	50.96	3.8
Infrastructure						
– Operating expenses per train path km		10.00	9.34	8.48	7.90	–6.8

[1] Due to outsourcing, comparison with previous year is not possible.
[2] Fom 2001 without occupations whose training is controlled by a federal office (newly in login).
[3] Comparison with previous year is not possible. New standards and measuring methods.