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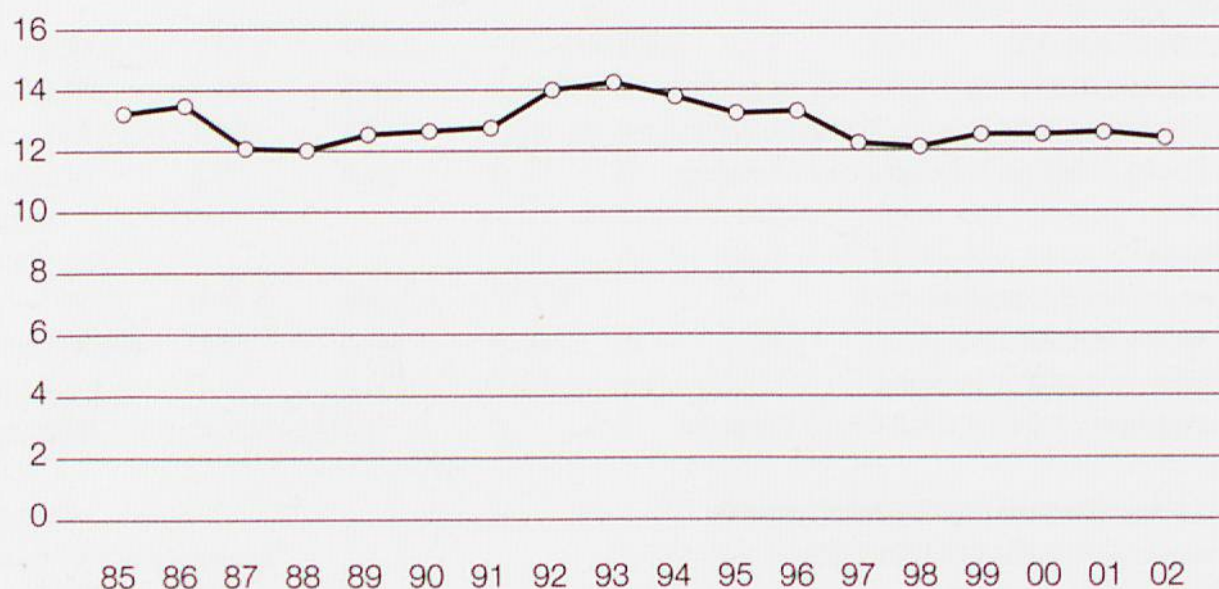
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Development of fares.

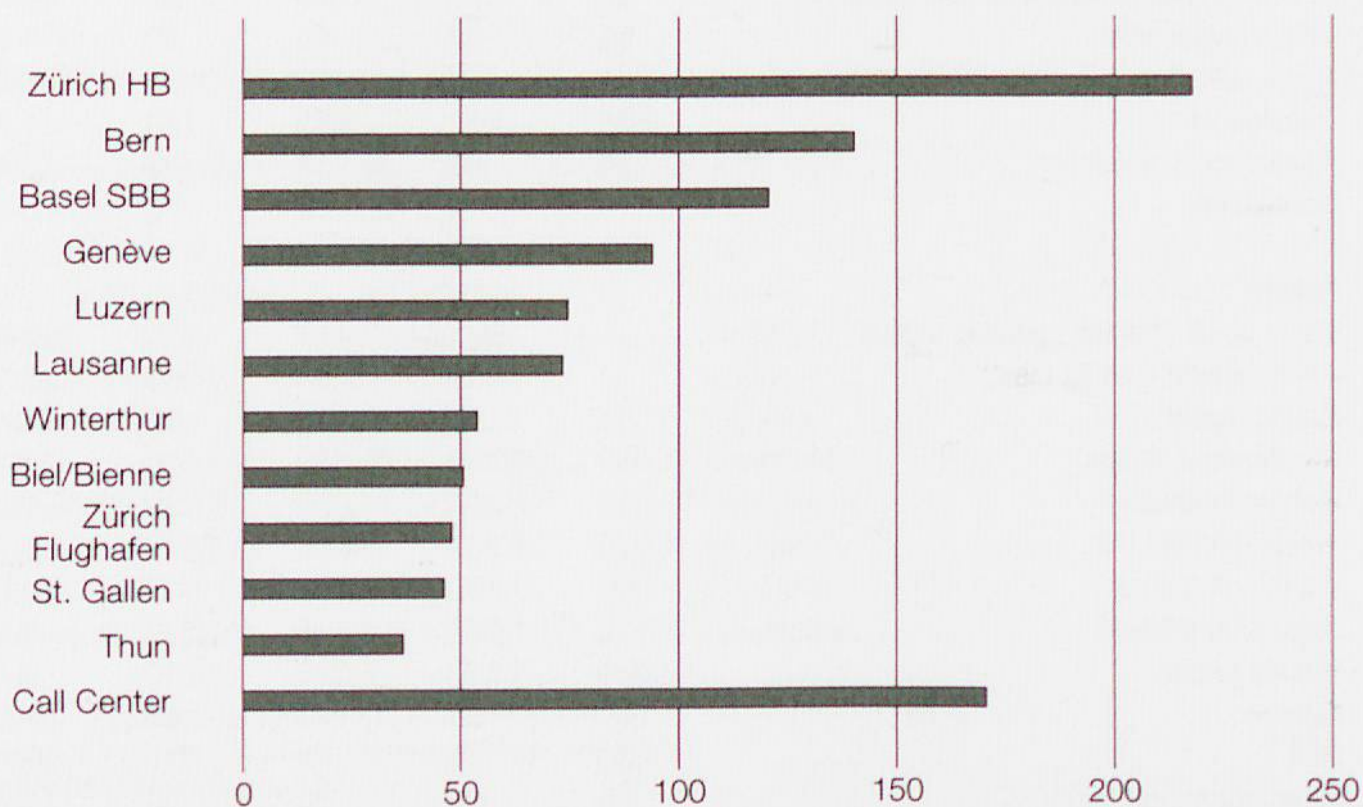
Average nominal income per passenger-km

Cents/pkm



The biggest railway stations.

Turnover in million CHF



Financial matters.¹

		1999	2000	2001	2002	02-01 ± in %
Operating income	CHF mn	...	2,690.8	2,711.7	2,991.2	10.3
– Traffic revenues		...	1,798.5	1,850.9	1,936.8	4.6
Operating expenses		...	–2,538.1	–2,574.7	–2,817.8	–9.4
Operating result		...	152.7	137.0	173.4	26.6
EBIT		...	181.3	161.5	185.7	15.0
Annual profit		...	67.8	80.4	113.7	41.4
Gross investments		...	...	406.0	1,106.6	172.6

Productivity, mean values

Operating expenses per train-km	CHF	...	25.9	25.3	26.8	5.7
Mean number of passengers per train	Number	...	131.2	131.5	135.4	3.0
Passenger-km per staff unit	pkm	...	1.17	1.20	1.23	2.6
Revenue per passenger trip	CHF	5.73	5.61	5.53	5.52	–0.2
Revenue per passenger-km	Cents	12.52	12.54	12.58	12.41	–1.4
Mean travel distance	km	45.72	44.75	43.93	44.48	1.3

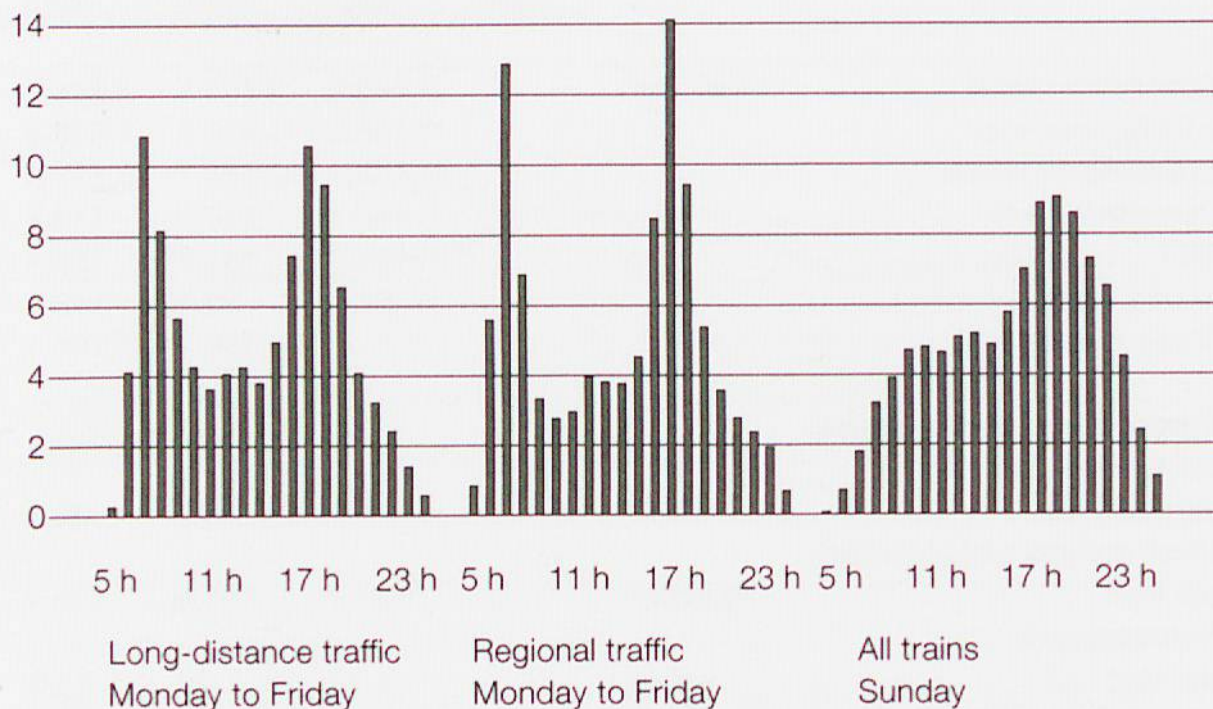
Regular customers

Passes and cards in circulation.

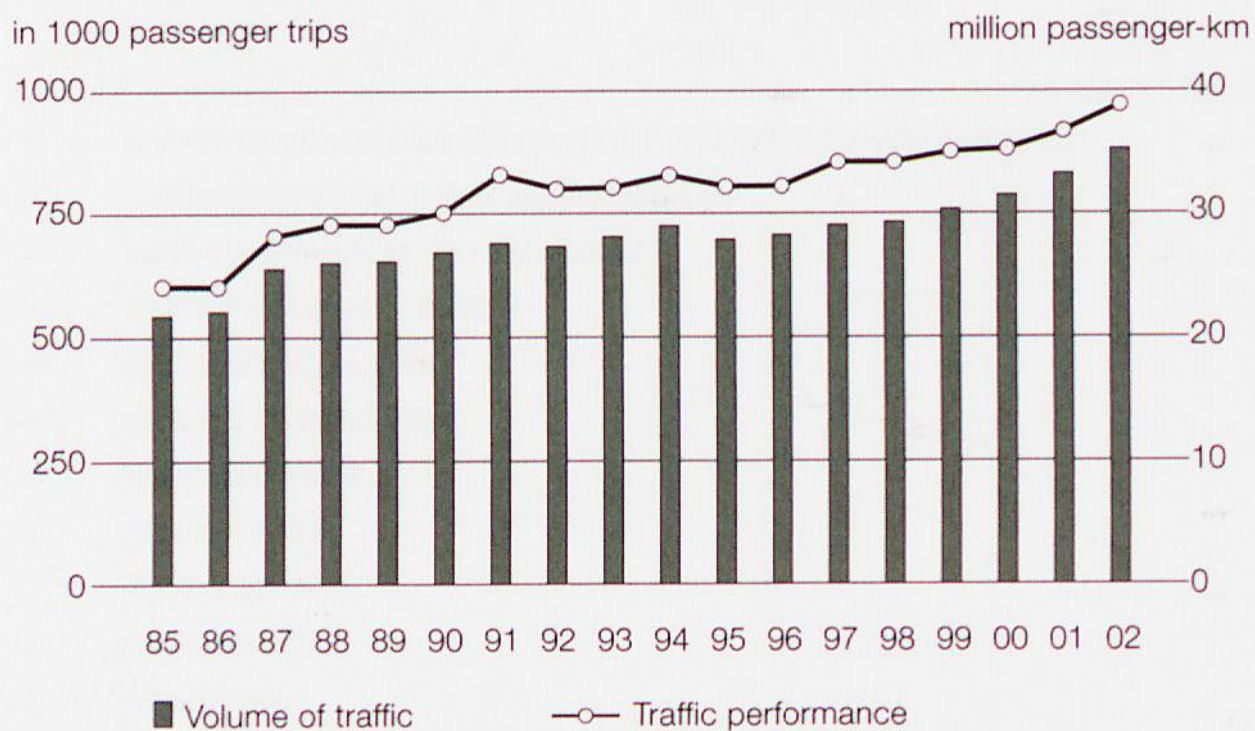
	Average of the year					
–General Abonnements	in 1000	...	226	235	247	5.2
–Half-tax Cards		1,883	1,884	1,965	1,958	–0.4

¹ Segment account. Intra-group revenues and expenses not eliminated.

Train passenger numbers in the day timeline.



Mean daily traffic volumes and performances.



Volume of traffic and traffic performance.

		1999	2000	2001	2002	02-01 ± in %
Passenger trips	mn	275.9	286.8	304.2	320.3	5.3
Domestic traffic		270.6	282.3	299.5	315.8	5.4
– Individual travel		74.3	105.5	107.6	115.1	6.9
– Group travel		5.4	5.7	5.9	7.4	25.4
– Season tickets						
business/touristic travel		88.2	86.0	93.6	106.4	13.6
– Point-to-point season tickets		102.7	85.1	92.4	86.9	–6.0
International traffic		5.3	4.5	4.6	4.5	–2.2
Registered luggage						
Suitcases, bags, skis, etc.	1,000	759	682	621	583	–6.1
Bicycles in self-loading mode		345	363	387	410	5.8
Passenger-kilometres	mn pkm	12,615	12,835	13,365	14,248	6.6

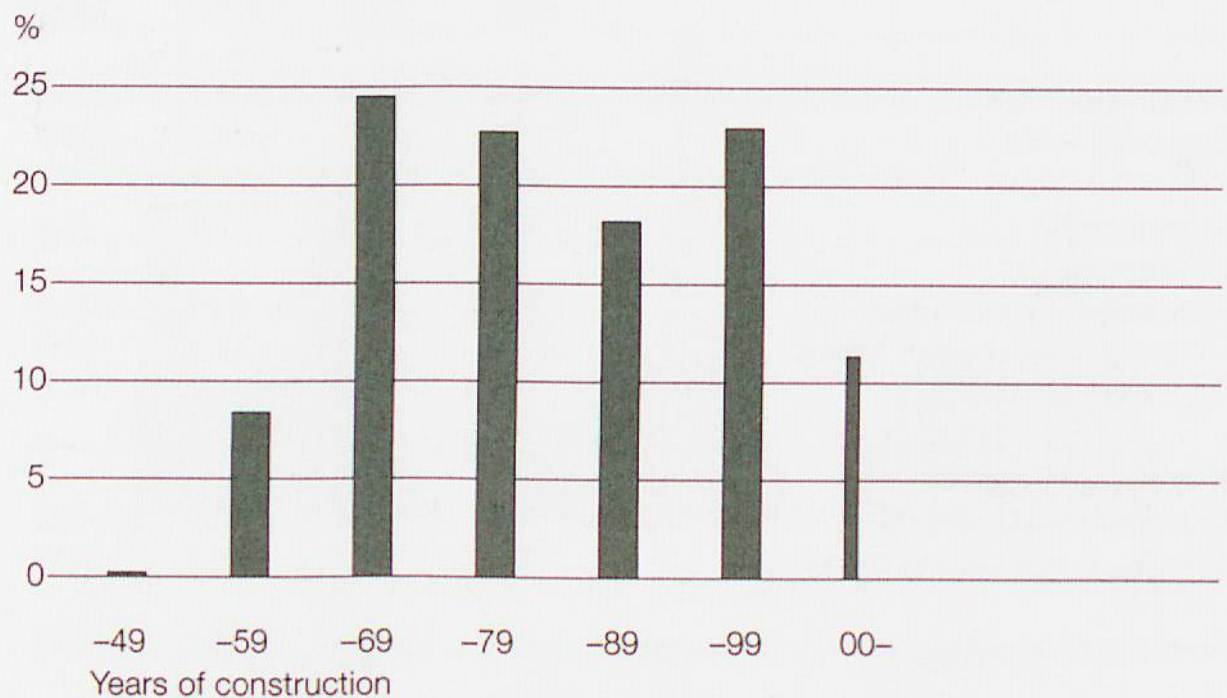
Operating performances.

Total mileage						
of passenger trains	mn tr-km	94.8	97.85	101.64	105.23	3.5
– Long-distance traffic		...	46.45	47.77	49.51	3.6
– Regional traffic		...	51.4	53.87	55.72	3.4

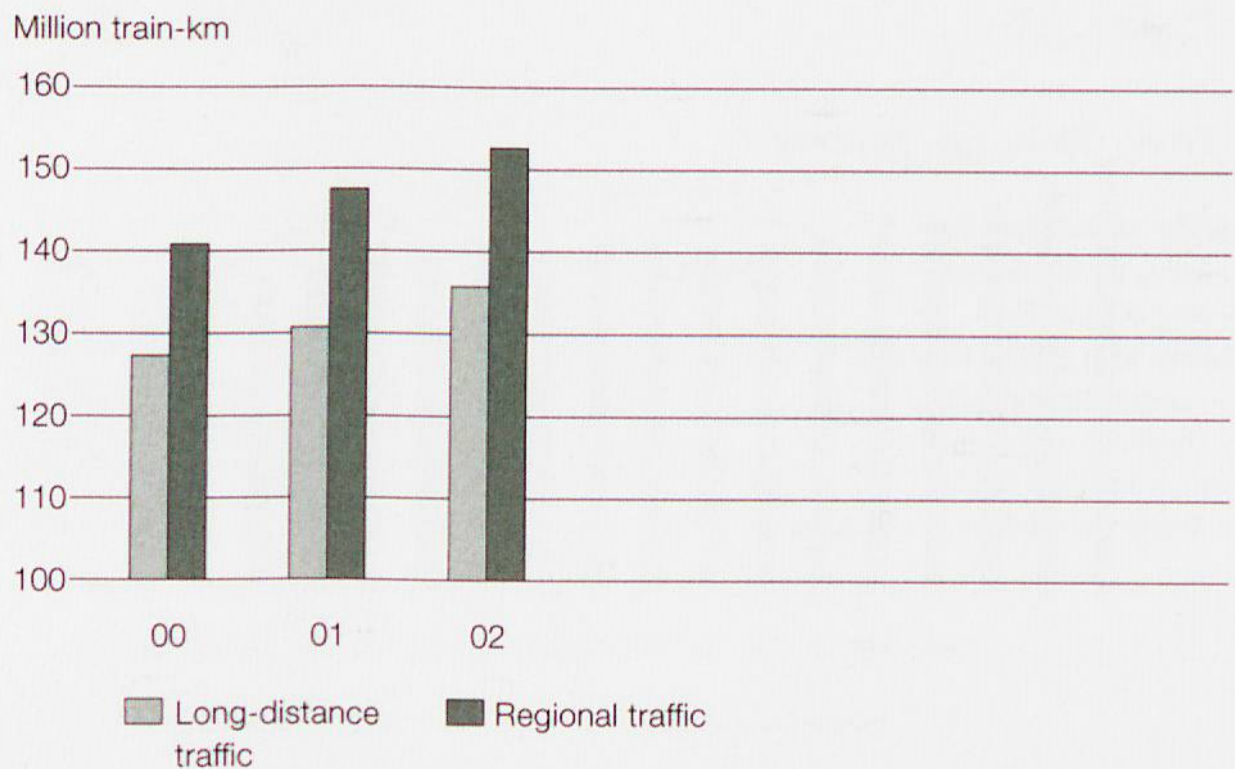
Offer, demand, quality.

Seats offered per train						
– Long-distance traffic	Number	620	628	627	644	2.7
– Regional traffic		325	318	315	322	2.2
Mean seat occupancy rate						
– Long-distance traffic	%	28.2	27.4	27.9	27.7	–0.7
– Regional traffic		17.0	17.4	17.2	17.7	2.9
Punctuality on arrival						
– Trains delayed by ≤ 4 minutes		94	94	95	95	–

Age structure of passenger cars.



Average daily mileage of passenger trains.



Workforce strength, rolling stock quantities.

		1999	2000	2001	2002	02-01 ± in %
Workforce, annual mean in						
number of full-time jobs	Number	8,950	10,945	11,160	11,598	1
Central offices		2	2	757	922	1
Sales, customer service		2	2	1,625	1,776	1
Production		2	2	6,718	6,494	1
– Drivers of line locomotives		2	2	2,243	2,260	1
– Train staff		2	2	1,695	1,645	1
Maintenance		2	2	1,871	1,843	1
– Rolling stock		2	2	1,778	1,731	1
In training ³		2	2	86	428	1
Other		2	2	103	135	1

Vehicles, stock as at 31 December					Rating kW/vcl
Traction vehicles	695	708	679	694	...
– Narrow gauge	35	33	33	32	1,900
Line locomotives	306	308	304	322	4,552
Power cars	269	271	262	275	2,012
Shunting locomotives	63	68	60	57	467
– Diesel-powered	10	10	8	7	752
Shunting tractors	57	61	53	40	147
– Diesel-powered	39	42	38	25	133

Passenger cars					Seats/vcl
SBB-own	4,222	4,125	3,925	3,856	–
– Narrow gauge	112	97	90	80	–
– Air-conditioned	1,048	1,198	1,375	1,428	–
Double-deck cars	579	582	595	638	–
Pass.cars 1st and 2nd class	3,083	2,983	2,789	2,750	76.8
Dining cars ⁴	43	43	37	34	48.8
Couchette/sleeping cars	75	72	69	50	58.6
Driving trailers	445	445	444	444	79.0
Articulated cars	392	390	444	452	62.0
Luggage vans	184	192	142	126	–
Private cars	135	111	121	123	–

Among them:					Rating kW/vcl
– Tilting trains	1	16	24	24	5,200
– S-Bahn trainsets	133	133	132	132	3,103
– IC double-deck cars	234	237	250	293	–

¹ Due to outsourcings, comparison with previous year is not possible.

² Other organisation structure. Not comparable to following years.

³ From 2001 without occupations recognised by a federal office (newly in login).

⁴ Without dining cars ICN and Bistro cars IC2000; with Brünig dining cars and laid up ones.