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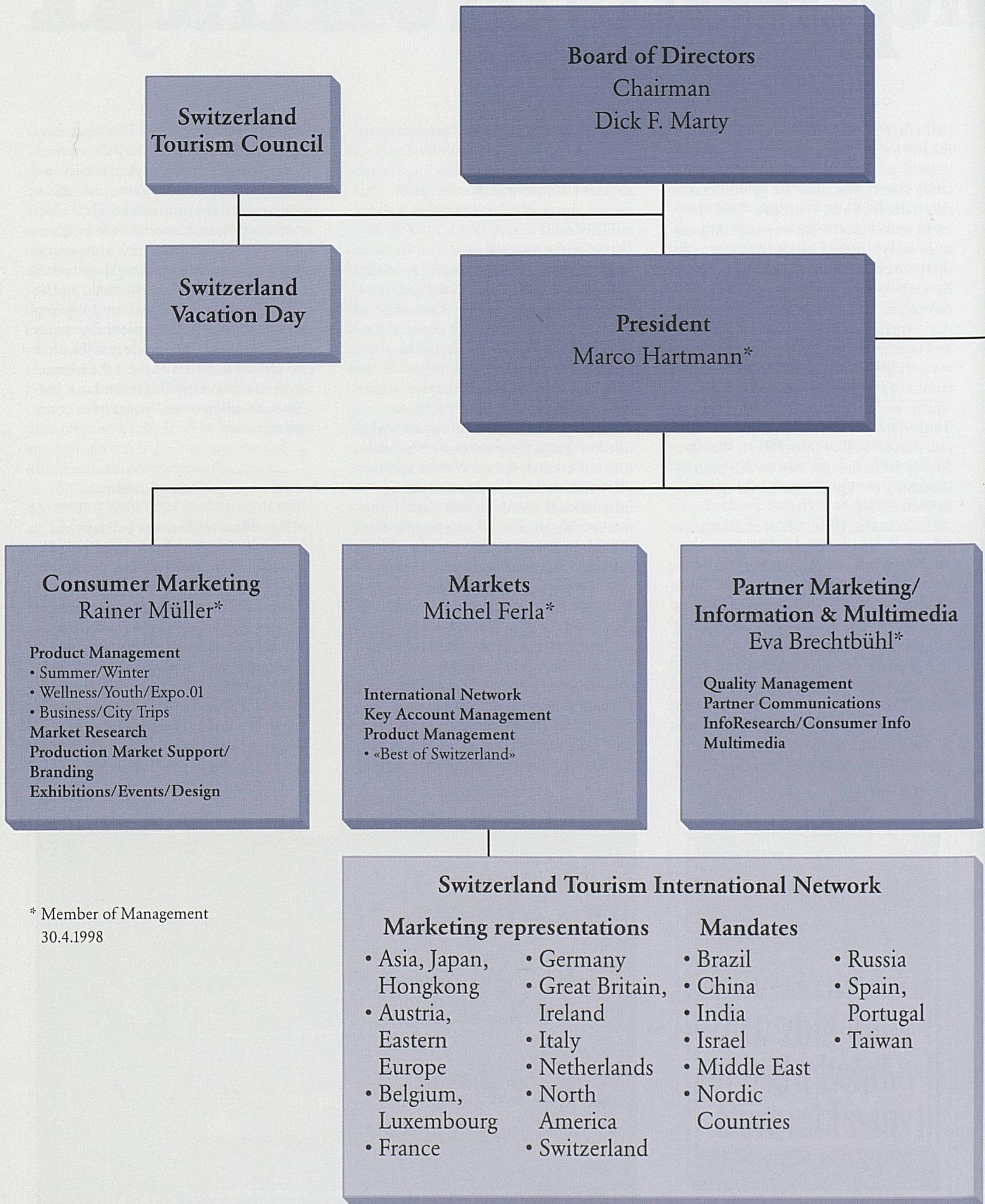
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The Organization.



It's a People Business.

Self-confidence, courage, transparency, empowerment, holism, dynamic team atmosphere, shared responsibility, goal orientation, entrepreneurial thinking and action ... are these all just words?

Not at Switzerland Tourism! Our employees are the best guarantors of the success of our business. In 1997 this conviction and the corresponding commitment of top management were the driving force behind turning these words into deeds. Building on new approaches to training, processes were launched which resulted in a business

philosophy and mission statement which had been drawn up and agreed upon by all employees.

But was the whole exercise merely an end in itself? We are of the opinion that the path which we have embarked upon has already made a real contribution to the success of Switzerland Tourism and that this will be increasingly the case in future. And another point: it is intended to have a positive knock-on effect on our relationships with partner organizations and contacts and to make a vital contribution to increasing our shared success even further.

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